



EOS e-Library Service™ Harnesses the Internet for Special Libraries

Like world-class athletes constantly breaking their own records, the innovative leaders of EOS International are once again redefining industry standards in library automation – standards they set themselves over the past two decades. The groundbreaking ASP-hosted EOS e-Library Service™ takes EOS Q-Series™ and EOS GLAS® library automation, content and knowledge management solutions to the next level, once again establishing EOS as the dominant force in this specialized, high-tech industry.

Carilion, a regional health system of seven hospitals with nearly 10,000 employees, agrees. "The benefits have been tremendous. We are now able to accomplish tasks with fewer staff members in a timelier manner. Users across a large geographic area are now able to determine the availability of resources within seconds. The EOS e-Library Service solution is faster, more reliable and much improved over a local in-house system. The Web OPAC's user-friendly interface and comprehensive search features have also been a welcome enhancement," says Karen Dillon, Manager, Library Services.



Knowledge workers from the 19th century

Under the leadership of CEO Tony Saadat, EOS International launched the EOS e-Library Service to meet demands for a comprehensive automation hosting service. EOS e-Library Service is a cost-effective alternative to conventional in-house systems. The software solutions are hosted, supported and expertly staffed at the EOS Data Center. Clients

pay only one flat annual user fee, significantly reducing costs while freeing manpower to serve patrons and reducing the burden for local IT staff. Library staff and patrons have instant access to the information they need via a Web browser over a secured Internet connection as simply and readily as if it were hosted on a local library server.

According to Saadat, a library industry veteran, EOS e-Library Service is the first comprehensive Internet solution designed to meet the needs of special libraries. "In addition to organizing and cataloging holdings, it uses multimedia capabilities to enhance the preservation of valuable and rare photographs, video, slides, sheet music, diaries, letters and other documents."

As ERC Resource Specialist for PG&E, Marlene Vogelsang recognized the growing need to manage information at PG&E Pacific Energy Center's Energy Resource Center Library. "I have wanted to upgrade to a web-based solution for quite some time, and we are especially excited about the ability to provide precision access to electronic documents. Upgrading to EOS Q-Series and EOS e-Library Service was simply the logical choice."

Dillon adds, "The EOS e-Library Service format is highly competitive with other products available on the market, and the cost is far less than the substantial investments associated with in-house software maintenance."

EOS e-Library Service follows the EOS International tradition of visionary use of technology.



Tony Saadat
CEO, EOS International

Photo by Federico Schnoller

This tradition has already earned the Carlsbad, Calif.-based company a number of awards, including: "Most Innovative Product Award" at Computers in Libraries and nomination for the prestigious Computerworld Smithsonian Award, thus achieving a permanent place in history at the Smithsonian Institution's National Museum of American History's Permanent Research Collection on IT Innovations.

EOS International serves over 5,000 libraries worldwide including corporate, legal, medical, government and special libraries of all sizes.

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By Seth Mnookin



Jayson Blair in Brooklyn, May 16, 2003