EOS Integrated World-Class Solutions

are Web-based, modular, scalable and built on the latest Microsoft .NET technologies, Microsoft SQL relational database & utilize the impressive Convera RetrievalWare search engine.

EOS.Web® Provides:

- Ease of use for staff & end-users
- Workflow process improvements
- Digital and traditional collection management
- Easy indexing, abstracting and classification
- Custom taxonomy support
- Easier access to media & associated metadata
- Seamless integrated module navigation
- Customizable reports in PDF, Rich Text, Microsoft Word or Excel format

Customizable, modular and scalable, EOS.Web is available in three solutions:

EOS.Web Express is the perfect solution for solo librarians and small to mid-size libraries with a limited budget, but want the latest, Web-based solution and an easy migration path to a more robust solution in the future.

EOS.Web Enterprise is the perfect solution for mid-size to large, multi-site libraries, who often have complex requirements for custom collections and federated searching and require a more comprehensive enterprise-wide solution.

EOS.Web Media is a media archival and requisitioning solution for tape and digital multi-site Media Archive libraries, which have media-centric needs and require a solution engineered for media archives.

EOS.Web Delivery Options

All EOS.Web solutions can be installed on your local network server or through our secure and economical, ASP-hosting service (EOS e-Library Service®) located at our wholly owned & operated EOS Global Data Center. The EOS e-Library Service benefits you by reducing costs, IT workload and dramatically increasing efficiency without upfront capital expenses.
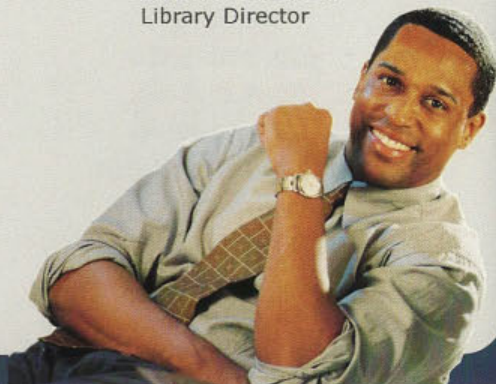
EOS Service Guarantee

Our clients can expect the following:
- Personal & Professional Attention
- Utmost Respect & Patience
- 99% Immediate e-mail Response
- 99% 1 minute Telephone Response
- Solution Provided Notification
- Case Tracking on SupportNet
- Monthly Technical Newsletters
- Annual EOS Client Meetings
- Software Maintenance & Support

"The EOS.Web OPAC has definitely increased the perceived value of our library and helped us to improve library services."

> - Cynthia Whitt-Covalcine
> Dinsmore & Shohl
> Library Director

"EOS.Web provides a simple user interface that is very intuitive to use. Plus, the increased efficiency we receive by using the EOS e-Library Service translates into time & cost savings."

> - Marlene Vogelsang
> Resource Specialist
> The Pacific Energy Center

Award Winning Support

EOS support and services are considered to be the best in the industry by several independent survey organizations. Our Client Services Department has won "Best Support In The Industry" by InfoToday for the past three years. EOS support is available to our clients 24/7/365 via toll free phone support, e-mail and our Web-based SupportNet site.

The EOS Difference

- Special Library Experts for over 25 Years
- Seamless Module Integration
- Customizable & Flexible
- Dedicated to Client Satisfaction
- Local or ASP-hosted solution
- EOS Owned & Operated Global Data Center

About EOS International

EOS International has been successfully developing, marketing & supporting library automation software solutions to thousands of clients worldwide for over 25 years! We are headquartered in Carlsbad, California with branch offices and distributors around the world.

We were the first software company to focus on special libraries, including corporate, legal, medical, government & media libraries. EOS software has been developed by librarians, for librarians and we are committed to providing the most innovative and cost effective solutions available.

EOS' value for the money is legendary in the industry. We offer great pricing and extremely flexible agreement terms and conditions.

We know you have choices, so when you choose our products and services, we're honored. All EOS solutions and services are backed by a 100% satisfaction guarantee.

For more information visit us at eosintl.com

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Premier, World-Class Web-based Library Automation Solutions

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EOS

connecting people to knowledge