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*For Immediate Release*

## **Honeywell Technology Library Selects EOS.Web® Enterprise**

### **EOS.Web KnowledgeBuilder to help all Honeywell employees sharpen personal skills and build knowledge**

(Carlsbad, CA – August 19, 2004) EOS International announces that Honeywell Technology Library, a special library with about 25,000 records, has selected EOS.Web Enterprise, replacing a system from SydneyPlus.

When faced with the prospect of having to move to a new system, the Honeywell Technology Library decided it would be in their best interests to compare alternate Web-based systems. They developed a Requirements Document and evaluated all available Web-based solutions currently on the market, including solutions offered by EOS International, SydneyPlus, Sirsi, Softlink, and InMagic.

Key to their requirements was that the solution be built upon a non-proprietary relational database which uses standard SQL, such as Microsoft SQL Server, which eliminated several vendors from consideration. The EOS.Web KnowledgeBuilder module met another key requirement, the ability to manage, convert, and make available for searching non-MARC records.

The library also required provisions for future incorporation of OpenURL functionality in order to offer their users the capability of searching their library's entire electronic collection, in addition to electronic subscriptions and commercial databases, and tying the results into one list, thus enabling Honeywell employees to retrieve specific electronic issues.

Quality of vendor support was also highly important to Honeywell, which required that the winning vendor provide 24/7/365 client support along with fast access to knowledgeable, responsible staff. They also wanted a solution which would require the least amount of specialized, highly trained IT support staff, and in particular they wanted a system that would get them away from having to require hand-holding from the vendor or Honeywell IT staff.

"I'm very proud that Honeywell chose EOS.Web Enterprise in part due to our very high level of client satisfaction," states Jeff Smith, EOS International Client Services Director. "In fact, for the second year in a row, EOS International has received the special library industries' highest client satisfaction rating according to independent surveys conducted by Information Today, Inc."

EOS International is a leading global library information management software and services provider with a client base of over 3,000 special libraries. A client-driven company nominated for a Computerworld Smithsonian award, EOS library automation software products (EOS.Web® Express, EOS.Web® Enterprise, EOS Q-Series®, EOS GLAS®, and hosted, EOS e-Library Service®) serve the stringent knowledge and content management needs of corporate, legal, medical, government and special libraries of all sizes. EOS International can be found online at <http://www.eosintl.com>.