For Immediate Release

Metropolitan Life Insurance Knowledge Center Implements EOS.Web® Enterprise

EOS.Web Enterprise Modules KnowledgeBuilder, Indexer and Reference Tracking to Improve Access to Knowledge Assets

(Carlsbad, CA – September 6, 2006) Market leader EOS International announces that the Metropolitan Life Insurance (MetLife) Knowledge Center has implemented EOS.Web Enterprise to help improve access to MetLife's knowledge assets. MetLife formerly used SydneyPLUS.

"I am delighted to welcome MetLife to the growing number of new EOS.Web users," states Tony Saadat, CEO of EOS International. "They join a prestigious group of financial services and insurance companies who have recently selected EOS.Web, such as Inter-American Development Bank, Blue Cross, and Northwestern Mutual."

MetLife's knowledge access solution of choice, EOS.Web Enterprise, was designed for medium to large special libraries to enable greater access not only to a library's collection, but also to local and remote stores of "unstructured information". Now knowledge workers across entire enterprises can be provided access to key information that they otherwise might not have known was available. This access is easily accomplished by utilizing the:

- KnowledgeBuilder module which classifies information that is not a good fit for a typical bibliographic record, such as a legal work product or internal document.
- Reference Tracking module which tracks and coordinates research promoting a higher level of research service continuity. This flexible module also enables the creation of an online "Frequently Asked Questions (FAQ)" database, eliminating the duplication of research request work.
- EOS.Web Indexer which indexes internally generated full-text documents or other materials, providing links to and enabling the full text searching of content in electronic form as well as scanned documents.

MetLife, Inc., through its subsidiaries and affiliates, is a leading provider of insurance and other financial services to individual and institutional customers. The MetLife companies serve individuals in approximately 13 million households in the U.S. and provide benefits to 37 million employees and family members through their plan sponsors.

About EOS International

EOS International is a leading global, world-class library information management software and services provider with a client base of over 3,000 special libraries. A client-driven company that has earned the top customer satisfaction award for the past three years and earned a nomination for the Computerworld Smithsonian award, EOS library automation software products (EOS.Web® Express, EOS.Web® Enterprise, and hosted, EOS e-Library Service®) serve the stringent knowledge and content management needs of corporate, legal, medical, government and special libraries of all sizes. EOS International can be found online at http://www.eosintl.com.

Integrated Library Automation, Content, Knowledge Management, and Global ASP-Hosting for Special Libraries