For Immediate Release

Pacific Energy Center Library (PG&E) Exploits the Power of Providing Specialized Information with EOS.Web® Enterprise

EOS.Web Enterprise provides pipeline for energy efficiency information distribution

(Carlsbad, CA – April 20, 2004) Market leader EOS International announces the recent installation of EOS.Web® Enterprise at the Pacific Energy Center (PG&E) Library, an upgrade from EOS Q-Series®. The PG&E library prides itself on being the best resource for energy efficiency information and can be accessed via the PG&E information portal located at: http://www.pge.com/pec/resourcecenter.

PG&E Resource Information Specialist, Marlene Vogelsang, understands the singular value of working closely with her ILS vendor of choice in order to provide access to specialized information.

"In the past, I was never happy to have a vendor call me. Now, that's not the case. When someone from EOS International calls me, I take the call. The company makes it clear that it is very receptive to users and to their experiences with EOS products," states Vogelsang, who also recently received a Professional Achievement Award from the San Francisco Chapter of the Special Libraries Association.

"We take feedback from our client base very seriously," states Tony Saadat, CEO EOS International. "From our very active and highly productive Advisory Council to our client libraries with small collections, we are committed to collaborating with them and exceeding their expectations."

In addition to books, journals and direct links to other useful websites, library users can also access mission-critical fulltext electronic files and documents, which can be opened and viewed directly on the users' computer. The library has also created several "Special Titles" lists, which are collections of documents in specific subject or interest areas, such as clean air transportation, residential energy usage fact sheets, class materials, and reports.

EOS International is a leading global library information management software and services provider with a client base of over 3,000 special libraries. A client-driven company nominated for a Computerworld Smithsonian award, EOS library automation software products (EOS.Web®, EOS Q-Series®, EOS GLAS®, and hosted, EOS e-Library Service®) serve the stringent knowledge and content management needs of corporate, legal, medical, government and special libraries of all sizes. EOS International can be found online at http://www.eosintl.com.